The progress and development Abu Dhabi achieved in various areas came as a result of reliable work and persistent efforts across different areas and sectors. Along with our unlimited ambition and relentless intention towards an overall development and growth we all have to work with an initiative and innovative inspiration while maintaining and abiding by the principles of excellence throughout all fields. Today, we are urged to significantly intensify endeavors and enhance capacities to maintain our accomplishments and further progress on the development path that entailed us laying down a no. of policies, strategies and initiatives enabling us to bring the leadership vision about for our nation's future. The ADAEP has been created to deeply consolidate the culture of excellence and develop the management thoughts on the procedural and functional levels to create a single identity across all Abu Dhabi Government organizations and entities under the title of efficiency and excellence.

Through the Award, we seek to create a qualitative transformation in the organizational performance through the development of employees' capabilities and qualifying and training them, and utilize the national, regional and international best practices. It is worth mentioning that global experiences had proved that national awards for excellence inspire efforts and create a positive environment for competition among national organizations that - in turn - reflects on the performance progress overall. Therefore, the ADAEP program is perceived as a vehicle measuring how the criteria and requirements of excellence are abided by throughout all work aspects.

Due to their highly important roles and impacts I call all officials to actively participate in the ADAEP's event, make use of the programs and guiding references it provides and put them in practice in all work aspects and areas that will -ultimately- reflect on the quality and excellence of services provided to the public and benefit the high interest of our country.

I would like to conclude my speech by highlighting the devotion and loyalty associated with the application of the international practices and criteria of excellence to maintain the advanced position of the UAE as looked upon by our wise leadership “Oasis of prosperity, progress and welfare”

Finally, let us hope that Excellence remains a common habit and cornerstone for our journey to growth and development.

May God bless you all

Mohammed Bin Zayed Al Nahyan,
Crown Prince of Abu Dhabi,
Chairman of the Executive Council.
The Abu Dhabi Government Excellence System is compatible with the UAE federal Government Excellence System
taking into consideration the requirements of the Abu Dhabi Government.
Government Excellence Journey

2008
- Award First Cycle in 2007
- Divided into 4 categories
- Total Awards: (13) Awards

2011
- Award Second Cycle 2011
- Divided into 4 categories
- Total Awards: (23) Award

2013/2015
- The Third Cycle in 2013
- The Fourth Cycle in 2015
- The Third & Fourth Cycle adopted EFQM Model of Excellence
- Divided into 3 categories
- Total Third & Fourth Cycle Awards: (24) Awards.

2017
- The Fifth Cycle in 2017
- adopted abudhabi Excellence system
- Total Awards: (24) Awards.
AD- Government Excellence System

2017

Results
- People Results
- Customer Results
- Society Results

Processes

Enablers
- People
- Policy & Strategy
- Partnerships & Resources

Innovation and Learning

2015/2007
AD- Government Excellence System

Focus on Innovation and Future Shaping

Focus on the results of the entity’s main Function results and the achievement of Abu Dhabi Plan

Focus on services development and Digital government

Focus on governance and efficiency of the financial system, risk management, business continuity, Emiratization and Corporate communication

Does not constitute an additional burden on the entities that mainly focus on their main functions and the requirements of the AD-government.

A simplified method to participation in Awards associated with the system.

Holistic system to ensure comprehensive and linked for all Abu Dhabi government requirements, indicating its integration in achieving Abu Dhabi Vision.
The Assessment Process

1. Conduct site visits
2. Informing the evaluators with the approved performance results
3. Submission Reports distributed to teams
4. Entity report submitted electronically on the System
5. Results presented to the Jury Panel
6. Assessment Results Approved by H.H Sheikh Hass Bin Zayed
7. Results presented to the Final Jury
8. Results’ Announcement in Ceremony
9. Add findings and scores and finalize Feedback report
10. Check Capabilities and the relation with KPIs Identify Best Practice Benchmark with world class Criterias

AMS
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AWARD - Digital Platform
Tabadul

EXCHANGING GOVERNMENT EXPERIENCE
Office of Abu Dhabi Excellence Awards Program has taken the lead in sharing knowledge and best practices among participating entities (organizations) in the Emirates of Abu Dhabi.

Tabadul Activities

1. Knowledge Exchange Forums
2. Brainstorming Workshops
3. Educational Sessions
4. Session With a CEO/DG
5. Tabadul Excellence Summit
6. Conducted Surveys
7. Electronic Learning
8. Best Practice Booklets
ADAEP Social Media

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#Rise to excellence

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