Global Performance Excellence Awards (GPEA)

Mangalika de Silva
Vice President Administration
APQO/GPEA Secretariat
GLOBAL PERFORMANCE EXCELLENCE AWARD
COMMITMENT TO EXCELLENCE

• The GPEA (introduced in 2000 as IAPQA) is the only formal international recognition of performance or business excellence.

• The GPEA endeavors to bridge the cultural geographic and economic system gap of National Quality Awards (NQA).

• BE Model- Baldrige and EFQM Criteria and its variations customized to meet the needs of various economies

• GPEA Governing Council - Comprise representatives mainly from APQO Core Council and member countries who actively participate in the GPEA initiative.

• GPEA Assessors - Assessors are important part of the GPEA Award process who commit their knowledge, skills, and time to assess GPEA applicants.

• GPEA Secretariat
  - is a key function in the success of the GPEA process.
  - supported by the GPEA Governing Council
  - managed by a APQO Core Council Member who has demonstrated experience in a business excellence award programme
THE OBJECTIVES OF THE GPEA ARE:

• Promote a culture of excellence through innovation, continuous improvement, learning, transforming and sharing.

• Generate a lifelong learning organization and workforce that enables acquisition of knowledge, accelerate change and remain relevant in an evolving business environment for sustainability

CATEGORIES OF WINNERS

• World Class

• Best in Class

• Quest for Excellence
CHALLENGES ENCOUNTERED DURING GPEA PROCESS

• Applicants are from multiple geographies & multiple economies
• Assessors are from multiple geographies & multiple economies
• Applications with incomplete information
• Communication/Language barriers